

**LIMITED WARRANTY\* UNDER EWP - TERMS & CONDITIONS**

**ACCEPTANCE LETTER**

**TERMS & CONDITIONS:**

- 1) The period of warranty on major aggregates - Engine, Gear Box, Front Axle and Rear Axle, shall be 36 months from the date of sale or 3,00,000 kms, whichever is earlier.
- 2) Limited warranty on major aggregates implies only the parts mentioned under "Parts Covered under EWP" in Service Folder are warranted upto the period of 36 months from date of sale or 3,00,000 kms whichever is earlier.
- 3) The warranty extended to the first registered owner of the vehicle only. In the event of transfer or any alienation otherwise of the vehicle during the period mentioned in Clause 1 above, the warranty shall stand terminated unless prior written consent of Ashok Leyland is obtained.
- 4) In the event of any defect being discovered within the period mentioned in Clause 1 above, the vehicle should be brought to the nearest AL Dealer workshop, to avoid consequential damages. Incidental expenses, towing charges have to be borne by the customer.
- 5) The obligation under warranty shall be limited to either repairing or replacing free of charge such parts of the major aggregates as are deemed to be defective in the opinion of AL and shall not extend to replacement of assemblies and consequential losses. The replaced part shall become property of AL.
- 6) The buyer shall have no other right except those explicitly stated herein and have in particular no right to repudiate the sale, or any agreement, or to claim any reduction in the purchase price of the major aggregate or to demand any damages or compensation for consequential or otherwise, incurred or accrued.
- 7) The customer will be responsible for
  - The cost of non-durable materials (lubricants, fuel, grease, filters etc.), rubber items, paint coatings etc.,
  - The cost of maintenance and lubrication operations
  - The cost of repairs made necessary by normal wear and tear, accidents or improper use not authorized by AL or by improper storage or negligence
  - The cost of on-road repairs, towing, parking and insurance
  - The cost of repairs caused by damage due to fire, flood, earthquake or such natural calamities or by civil disturbances

8) The warranty shall become null and void:

- If the major aggregate is used in ways not recommended by the Company, if any features of the major aggregates are modified, if the major aggregate is repaired or disassembled, even partially, by persons not belonging to AL's authorized workshop, if the major aggregate is fitted with body of design, size, position and mounting other than what is prescribed by AL or if the vehicle is loaded beyond its carrying capacity as certified by AL.
- If all the free and extended paid services are not fully availed.
- If the fuel injection pump calibration figures are altered or the relative seals tampered with, if unsuitable lubricants or fuels or coolants are employed or non-genuine spare parts are fitted.
- If the recommended maintenance practice is not followed

9) When a part is replaced under the terms of the warranty the benefits of the warranty shall apply to the replacement part for the remainder of the 36 months period or 3,00,000 kms and not beyond.

10) AL reserves right to modify the technical specifications of and introduce improvements to its major aggregates at any time and is under no obligation to apply such modification or improvements to vehicles produced at an earlier date.

11) This warranty is lieu of and excludes all conditions, warranties, liabilities express or implied, whether in common law statute or otherwise in relation to major aggregates, covered by warranty or not.

I, \_\_\_\_\_, owner of hassis bearing Chassis No. \_\_\_\_\_  
and Engine No. \_\_\_\_\_, do hereby certify that I have read and accept the terms and conditions stated above.

**Signature of customer**